

› Gender-Based Violence Virtual Referral and Response Service (GBV-VRRS)

The Gender-Based Violence Virtual Referral and Response Service (GBV-VRRS) model of the United Nations Population Fund (UNFPA) Nigeria was inspired during the COVID-19 lockdown with its attending upsurge in GBV cases and movement restrictions.



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Gender-based Violence Virtual Referral and Response Service (GBV-VRRS)

The GBV-VRRS is the UNFPA's flagship innovative service delivery model which provides 24/7 remote support to Gender-Based Violence survivors for uninterrupted access to GBV services.

The service delivery model was inspired by the COVID19 lock-down to address situations of movement restrictions for survivors to be able to access service providers through established toll-free helplines.

Depending on the needs identified, survivors receive psychosocial support with direct referrals to other service providers whose services are needed e.g legal, health, and security, and their contact details are provided to the survivors to enable physical contact where there is need. With funding support from the European Union – United Nations (EU-UN) Spotlight Initiative, The GBV-VRRS also supports GBV Survivors' transfer to

service delivery points and safe evacuation when needed.

UNFPA is implementing this innovative service delivery model in Lagos state in collaboration with the Lagos State Domestic and Sexual Violence Agency (DSVTA) to expand access to GBV response services.

Since its roll out in 2020, over

 | **2800**
Survivors of Gender -Based
Violence received services

Efforts to scale-up the intervention to the Federal Capital Territory and Adamawa State are under way.



Project Lead
Jaiyeola Ayanbadejo:
abiose@unfpa.org

**UNFPA Resident
Representative, Nigeria**
Ulla Mueller
umueller@unfpa.org

 nigeria.unfpa.org

 NigeriaUNFPA

  UNFPANigeria

